

# CarolinaHope

CHRISTIAN ADOPTION AGENCY

SC License SR-4500-CPA • A Non-Profit 501(c)(3) Agency

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## REFUND POLICY

**I/We understand that if we discontinue the adoption process, the refund policy is as follows:**

1. Administrative Fees received by Carolina Hope are subject to the following:

(A) Administrative Fees received by Carolina Hope are deemed earned upon payment to Carolina Hope in consideration for Carolina Hope's opening and maintaining a file to facilitate your adoption plan and for services rendered; all Administrative Fees paid are non-refundable.

(B) In the event of an unsuccessful adoption attempt, Carolina Hope will continue working on behalf of the adoptive family without additional Administrative Fees, subject to the limitations as described below and unless extraordinary circumstances prevent Carolina Hope from doing so.

2. Any refund of Adoption Processing Fees and In-Country Fees—which are separate and apart from Administrative Fees—received by Carolina Hope are subject to the following:

(A) *Before a child is assigned to you*, a reasonable effort will be made to effect a return of unused fees from the cooperating agencies, attorneys, or facilitators, and Carolina Hope will pass on to the prospective adoptive parents such refunds as we are able to secure. It is acknowledged that such cooperating agencies, attorneys, or facilitators are not employees, agents, or subcontractors of Carolina Hope. Fees once paid to third parties such as cooperating agencies, attorneys, or facilitators are not under the control of Carolina Hope, and Carolina Hope, while making a good faith effort, cannot guarantee a refund from any cooperating agencies, attorneys, or facilitators.

(B) After a child is assigned to the adoptive parent *and the parent accepts the assignment of the child*, if the adoptive parent then chooses for any reason to change their mind about the assignment of the child, no part of the agreed-upon fees as set forth in the Program Fee Schedule shall be refunded.

(C) If through no fault of the adoptive parent(s) the assignment cannot be completed, and the adoptive parent(s) wish to continue, Carolina Hope will cooperate with the family to find another appropriate child for adoption. Carolina Hope Christian Adoption Agency will apply the previously paid amount to the new adoption to the extent that such amounts have not been expended at such time by the cooperating agency, attorney, or facilitator (whether domestic or international). Additional payments may be required by the cooperating agency,

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Please sign initials

attorney, or facilitator (whether domestic or international) according to the expenses involved in the new case. Due to the nature of international adoption, the fees may be subject to change. However, Carolina Hope will not normally increase its own agency fee unless there are extraordinary circumstances.

3. I/We understand that this "Refund Policy" is a binding legal document that will be interpreted and enforced pursuant to the laws of the State of South Carolina, and that unresolved disputes between the adoptive individual/couple and Carolina Hope will be submitted to binding arbitration in the county of Greenville in the State of South Carolina.

\_\_\_\_\_  
*(Signature) Prospective Adoptive Father*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*(Signature) Prospective Adoptive Mother*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*(Signature) Agency Representative*

\_\_\_\_\_  
*Date*

**Please initial both pages of this "Refund Policy" (if a married couple, both should initial), sign and date the second page, copy the document for your records, and send the original document to Carolina Hope Christian Adoption Agency. Thank you.**

\_\_\_\_\_  
Please sign initials